



Gollinucci Warranty

With relation to its products Gollinucci SRL declares that Gollinucci products are covered with a standard 12 Months Warranty covering all parts and specifically:

- the product's warranty provided by Gollinucci covers a period of 12 months from the date of purchase.
- all faulty parts resulting despite user's normal use, will be replaced at no charge during the warranty period.
- however, if any of the malfunctions are caused by user carelessness or inadequate maintenance we will provide the replacement services for a fee regardless of warranty period.
- the warranty becomes void if the products have been installed incorrectly, exposed to loads in excess of specifications, abused or used for purposes other than that for which they are intended. The products must not be exposed to acidic or corrosive materials (i.e. some household cleaning solutions).
- in case of void warranty, the customer is responsible for all shipping costs.
- all replacements or refunds will be issued according to manufacturer's discretion.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.